

Coronavirus - Guidelines

Help prevent Coronavirus

Guidelines for visitors to Douai Pavilion and Park

PLEASE READ BEFORE VISITING

- . We are very much looking forward to welcoming you back to our outside activities at Douai Park. However, despite all the safety controls and measures that will be put in place we cannot give any guarantees that there will be no risk to you. Customers who decide to visit are doing so based on this information and Birch Associates Events and Douai Park Association will accept no responsibility of any kind, for anyone contracting the Covid-19 virus or any linked strains of the virus, following a visit to our site. It is your decision as to whether you feel safe in attending.
- . Since the outbreak of Coronavirus, Douai Pavilion has been redecorated and will be deep cleaned before the commencement of each event.
- . At all times, whilst visiting the Park, we ask you to adhere to the social distancing guidelines recommended by the Government and ourselves. You can view the Government's guidelines at www.gov.uk. There will be posters and signs on site clearly explaining the guidelines in place.
- . Our programme outlines the activities that we intend to hold throughout the summer. It maybe necessary to review some of the themes depending on the Government's guidelines, as time progresses.
- . As we have such a vast beautiful outdoor space, customers will be allowed to sit outside if they adhere to the current guidelines. So, we are hoping the weather will be good! We are intending to have a large open sided marquee erected in the grounds, to provide some shelter and if necessary other open sided gazebos.
- . At this point the Government guidelines do not allow us to open the Pavilion building to customers, except for the use of toilet facilities. Initially we will only be providing a Sunday Morning Brunch Takeaway, with the option of sitting outside.
- . If for any reason we need to make the decision to cancel any activity/event in the programme, this will be updated on the Douai park website at www.douaipark.org.uk and we will try to give as much notice as possible. It is worthwhile checking the updates before you attend.
- . There will be ample car parking and we ask you to park sensibly leaving space between you and the next car.
- . We will have tables and chairs set out in the park (to the socially distanced guidelines) for you to use. However, it may be wise to bring your own collapsible chairs/tables if you wish to be guaranteed seating. We ask that your household follow the rules of distancing

yourselves from others by a minimum of 2M. You may sit with one other household or a maximum of 6 people from different households, providing you practice the social distancing recommendations.

. Regular announcements will be made over the loudspeaker, reminding all customers of the guidelines to follow.

. The serving area will be positioned in the pavilion, and you will be asked to queue outside, and 1 person will be allowed in at a time to place their order. Customers will have to practice social distancing whilst queuing and wear a face mask. There will be 1 member of staff taking your order, and payment, whilst your order is being prepared, by another member of staff.

. If the order included food, you will be given a number and the order will be passed to the member of staff in the kitchen, preparing the food. The food will be brought to you with cutlery and napkins at the same time.

. Our staff will wear face coverings, when in direct contact with customers and whenever possible wear disposable protective gloves that will be changed when required. They will all be trained on the social distancing regulations and procedures that we need to implement to ensure our activities are as safe as possible for you to attend. We will endeavour to keep the same members of staff performing the same duties.

. If you require to use the toilet facilities during your visit, these will be accessed by the door at the side of the Pavilion, which will be clearly marked. You will be asked to queue under the canopy outside, keeping the necessary distance apart. There will be clear instructions on posters on the doors, regards the procedure you need to take. If we have large numbers of customers, needing to use the facilities, we will have a dedicated member of staff overseeing the use of toilet facilities.

. If at any point you feel unwell during your visit, please go to the serving area immediately, where the first aid point will be positioned, and a member of staff will take care of you.

. If you have any specific questions regarding attending the Douai Park site, please do not hesitate to contact us.

By following these guidelines, you will be helping us to reduce the risk of the spread of Covid-19 in our community and keeping our customers and staff safe.

Thank you

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